SUSTAINABILITY POLICY 2025-26

For over 40 years, the QEII Centre (QEII) has hosted a wide range of domestic and international events. Hosting hundreds of events annually, we understand sustainability is integral to the success of the events we host and are continually looking at ways we can improve our environmental performance.

Scope
This policy applies to QEII staff and, where relevant to their activities at the Centre, our service partners, freelancers and subcontractors. This policy is supported and endorsed by the QEII Centre Directorate and Executive Board.

Policy Statement
The QEII is committed to managing and reducing the environmental impacts associated with its operations and events. Our dedication to sustainability is reflected in every aspect of our operations, from energy efficiency to waste reduction and community engagement.

We aim to meet public sector sustainability targets, and will focus efforts on our core business of events – how to ensure sustainability is a thread that runs through the event process, from enquiry stage to post event feedback.

Sustainability is an ongoing journey, and through our practices, we will work to promote sustainability and CSR (corporate social responsibility. We will set targets in these areas and seek to continuously improve performance. We do this by:

- Implementing a Sustainability Strategy modelled upon a recognised standard (ISO 20121 & ISO 14001)
- Ensuring that we have regulatory certification, e.g. DEC and EPC
- Setting "SMART" goals and objectives, within the Sustainability Strategy
- Establishing a carbon baseline, and working to reduce carbons outputs against the baseline
- Working with our clients to pursue and promote sustainable events throughout the entire event lifecycle.
- Having robust waste management protocols in place to ensure that we reduce, re-use, and recycle as much as possible and actively encouraging our clients and visitors to participate in our recycling programmes.
- Striving to minimize our carbon footprint by implementing energy-efficient and resource efficient practices and investing in systems that monitor, manage and reduce energy and water consumption
- Embedding sustainability within our procurement processes and wider supply chains. Prioritizing sustainable sourcing and procurement, and choosing suppliers and partners who share our commitment to environmental stewardship. This includes using eco-friendly materials and products, as well as supporting local businesses to reduce transportation emissions.
- Ensuring, wherever practicable, that refurbishment; projects; and building enhancements are undertaken with sustainability considerations as a thread throughout the process
- Educating, training and motivating our staff to work in an environmentally responsible manner and to play a full part in developing new ideas and initiatives, including conserving and enhancing biodiversity and working with local organisations and charities.
- Communicating and engaging about achievements; challenges; and progress
- Demonstrating our commitment to continuous improvement and regularly reviewing and updating our practices to ensure we are at the forefront of sustainability in the conference and events industry.
- Ensuring that, wherever possible, our policy and strategy is aligned to regulatory requirements including Government Functional Standards.

Our commitments in this policy will be measured against our performance through management reviews, key performance indicators and internal audits. Progress against our sustainability strategy and targets will be reported at Board level and to our parent Department, MHCLG.

Version History

Version	*Date of Review*	*Detail of Key Changes*	*Owner*
1	October 2024	Review by Sustainability Committee	Venue Ops Director